

Advancing Regulatory Excellence in Services Trade: Hong Kong, China's Approach to Business Facilitation

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Digital Policy Office (DPO)

- Data-driven, user-centric and outcome-based policies
- Government digitalisation
- Efficiency and quality
- Benefits to citizens and businesses

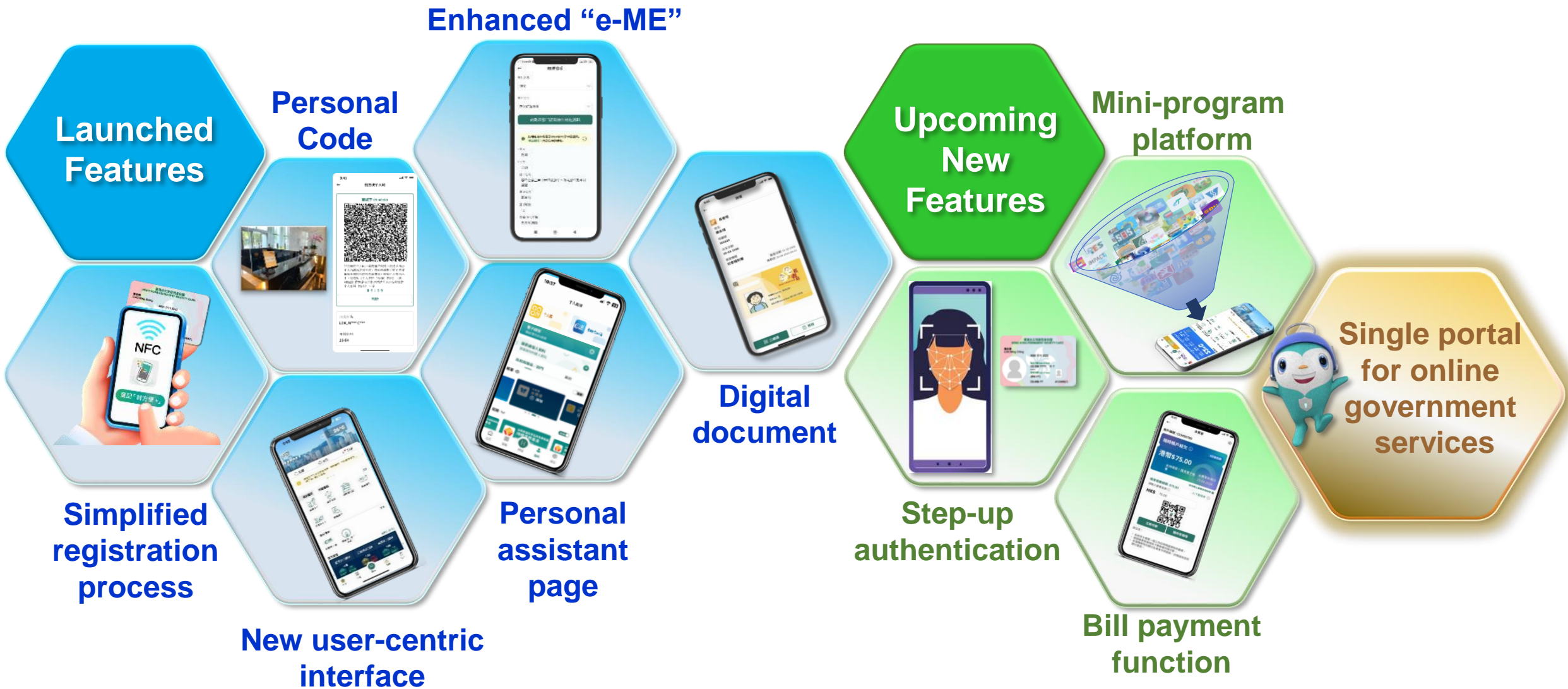


Digital Government Branch of DPO

- Co-ordinating and overseeing government's efforts on
 - Business facilitation
 - Formulation of digital government policies
 - Digital inclusion
 - Social innovation



“iAM Smart”
A Single Portal for G2C Services



Digital Corporate Identity “CorpID” A Single Portal for G2B Services

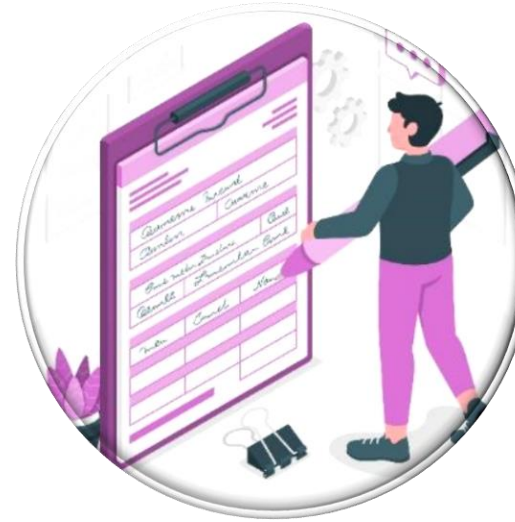
**Corporate Identity
Verification**



**Digital
Signing**



**Form
Pre-filling**



**Document
Wallet**



***Promote and facilitate enterprises in their use of “Government-to-Business”
and “Business-to-Business” digital services***

Good Practices in Facilitating Services Trade Regulations



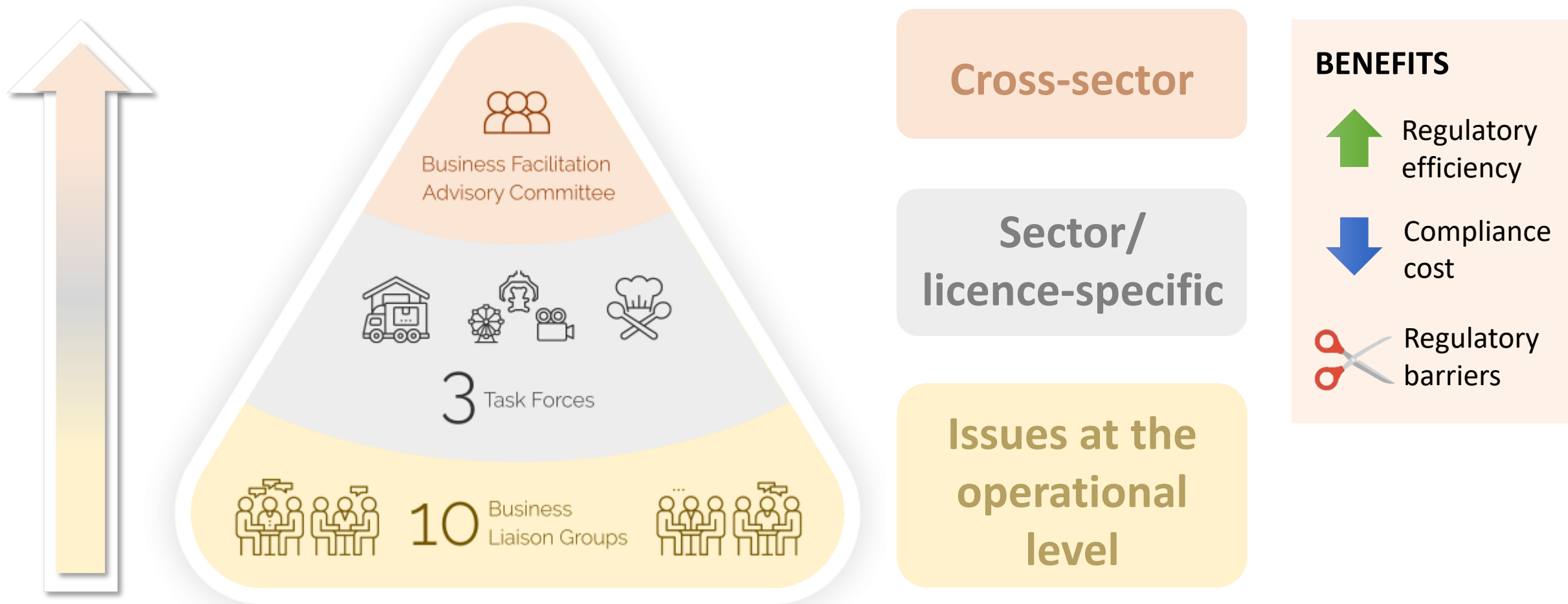
Terms of Reference



1

Business Facilitation Advisory Committee

3-Tier Communication Platform



Matters discussed at the lower tier are reported to the upper tier for monitoring and advice

Examples of Discussion Items

Transparency

- Competition Ordinance and the Role of the Competition Commission in Assisting Businesses in Compliance and Promoting Market Competition
- Public consultation on statutory cooling-off period for beauty and fitness services consumer contracts

Efficiency

- eMPF Platform (central and integrated electronic platform to standardize, streamline and automate Mandatory Provident Fund scheme administration work)

Centralised Consultation Platform

Online platform publishing consultation information relating to proposed regulations, administrative measures and procedures that would impact business



**Current
Consultation
Exercises**



**Upcoming
Consultation
Exercises**



**Archives of
Consultation
Documents and
Related Reports**

BENEFITS



Proactive
stakeholder
engagement



Easy access to
information



Efficient
feedback
submission

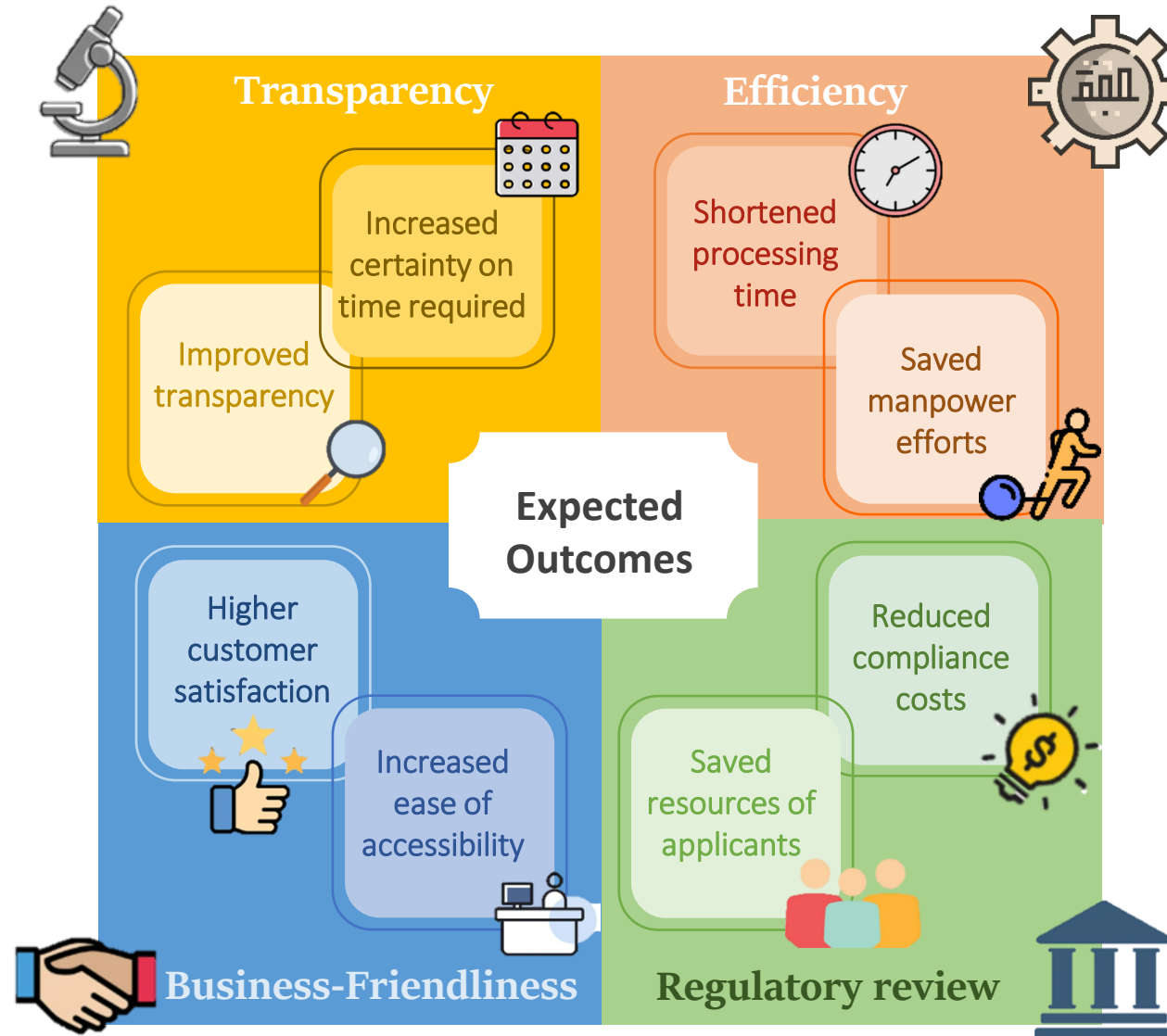
Improve Regulatory Environment, Enhance Licensing Process and Remove Barriers For Businesses

- To improve the efficiency, transparency and business-friendliness of licensing regime
- To relieve the compliance costs and administrative burdens of business sectors



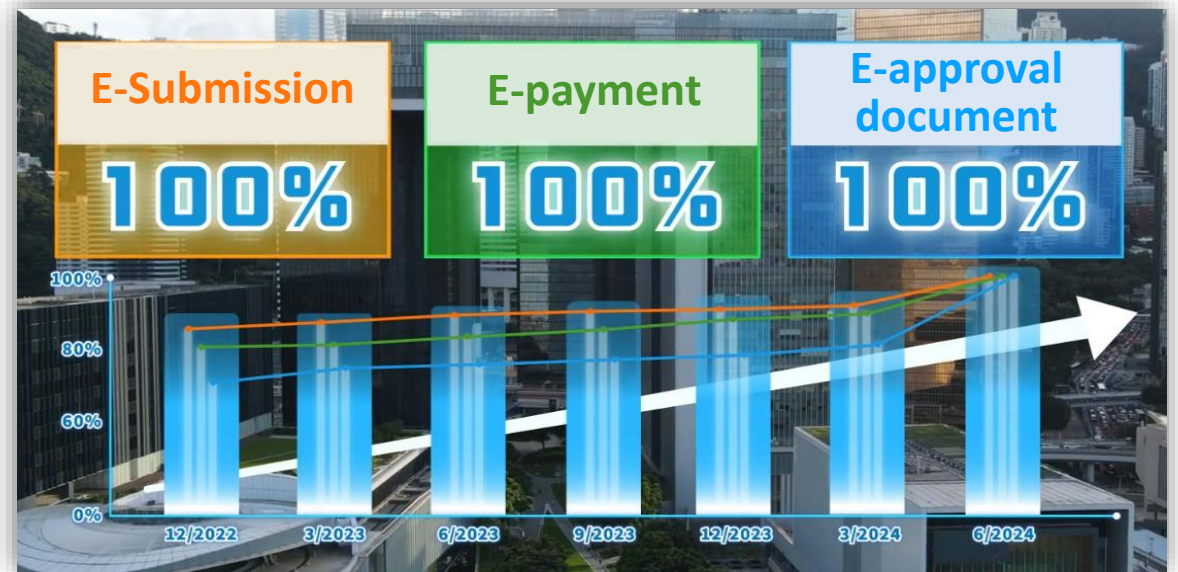
500+ business licences
administered by
28 government bureaux/
departments

4 Improvement Areas



- Digitalise all licensing and government services involving application and approval by mid-2024
- Provide e-payment option for all government fees by Q3 2024, e.g. business registration fees, water bills, food business licence fees

Initiative of Full Digitalisation



3

Digitalised Government Services

Examples



Electrical and Mechanical Services Department:
Type Approval Process and Authentication System

Online single portal

EFFICIENCY

Online progress tracking platform

Customs and Excise Department:
Dealers in Precious Metals and Stones Registration System



PREDICTABILITY

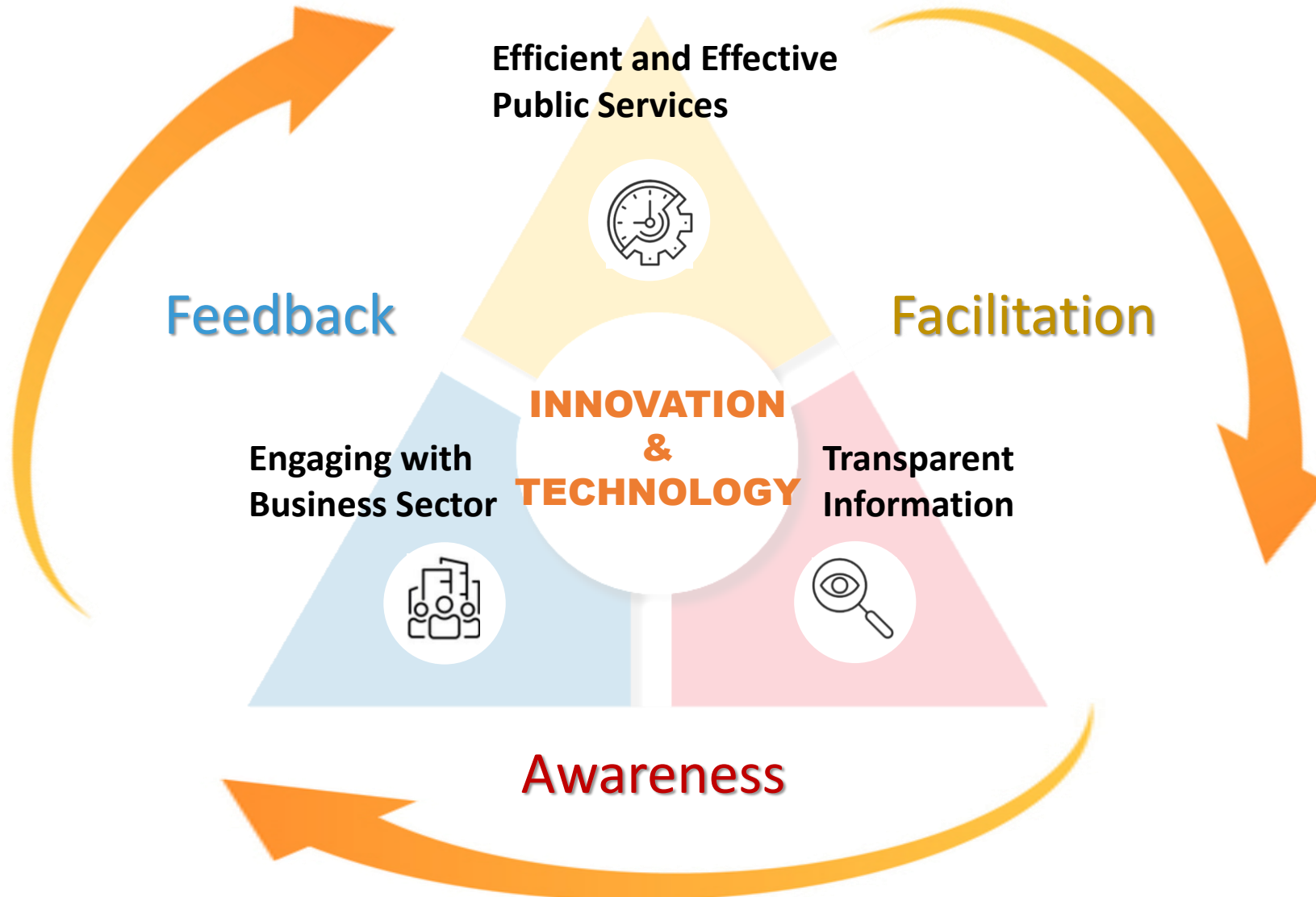


Marine Department:
Electronic services webpage

Thematic website

TRANSPARENCY

Role of Innovation and Technology





Thank you