

# iAM Smart and Digital Corporate Identity



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Digital Policy Office, HKSARG

28 April 2025



**Digital Policy Office**

The Government of the Hong Kong Special Administrative Region  
of the People's Republic of China



智方便  
iAM Smart



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iAM Smart

# iAM Smart One-stop Mobile App Platform

- One-stop personalised digital services platform for Hong Kong citizens to use online services via “iAM Smart” app
- “iAM Smart+” provides digital certificate for digital signing under Electronic Transactions Ordinance



Scan to download  
“iAM Smart” app

- Over **1,100** services and e-forms
- Over **3.4** million registered users

## Awarded ISO certifications

- ISO/IEC 27001:2022
- ISO/IEC 27701:2019

## Government and related organisations



## Commercial organisations



For more services, please visit the Service Catalogue in “iAM Smart” website.



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# Single Portal for Online Government Services

Personalised  
experience

Personal  
Code

Enhanced  
“e-ME”  
form pre-filling

Upcoming  
new  
features

Mini-program  
platform

Digital document

Personal  
assistant

Step-up  
authentication

“Single portal  
for  
online  
Government  
services”

「一網通辦」

Simplified  
registration  
process

Information  
portal

\*All pictures shown are for illustration purpose only



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iAM Smart

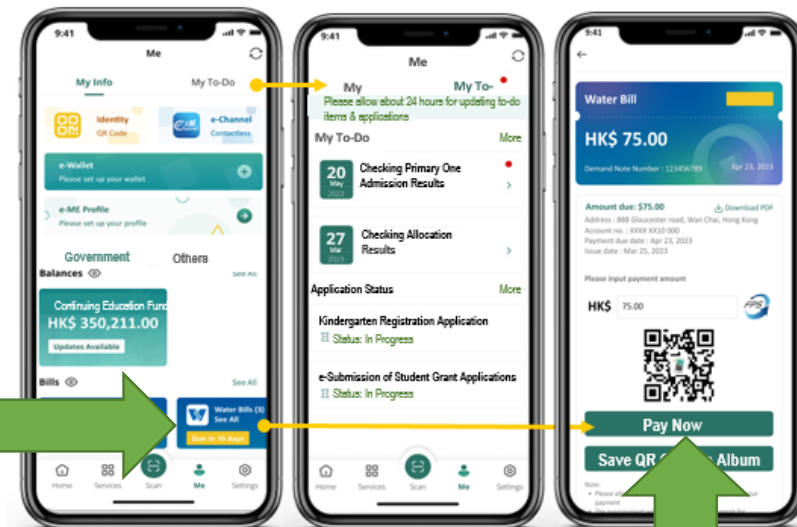
# New Features of iAM Smart

Personal  
Code



Use "iAM Smart" or  
3<sup>rd</sup> party app to scan  
the Personal Code

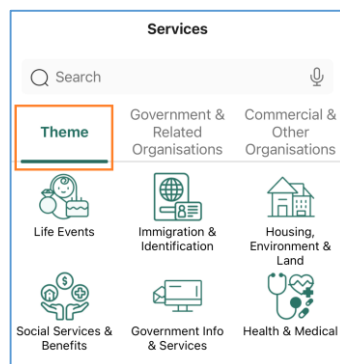
Personal  
Assistant



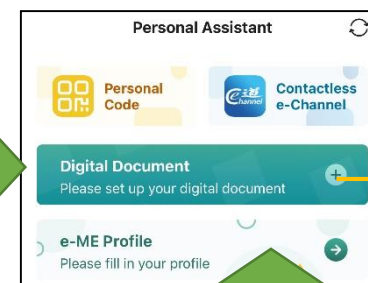
Bill Payment via FPS

Bill  
Balance

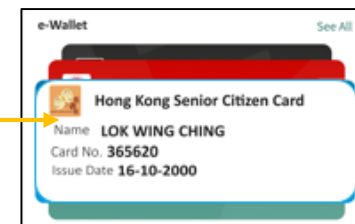
Service  
Categorisation



Digital  
Personal  
Document



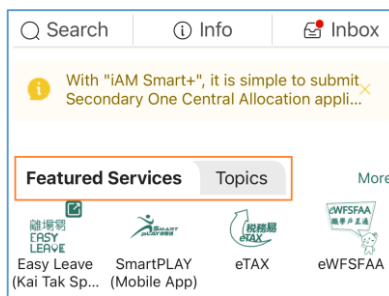
Enhanced e-ME Form Filling



Step-up  
Authentication



Simplified  
"iAM Smart+  
Registration  
Process via NFC







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iAM Smart

# New Service Opportunities via iAM Smart



## Golden Source of Personal Identity

Reliable identity information for online services



## Reaching Out to New Customers

Large pool of “iAM Smart” users is available



## Saving the Need of Meeting Face-to-face

Conducting critical transactions online and skipping face-to-face identity verification



## Single Digital Identity

Access of online services using secure biometric authentication



## Paperless Signing

Signing documents online with legal-backing



Scan to download  
“iAM Smart” app



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# Industry Support and Promotion

- Partnering with Cyberport for “iAM Smart” Sandbox Programme
- Holding seminars to introduce “iAM Smart” to different sectors



- Collaborating with B/Ds, commercial organisations and district bodies to promote “iAM Smart”

# Digital Corporate Identity (CorpID)





# CorplD at a Glance

A corporation (e.g. a bank) can act as an ordinary corporate user or can be an e-Service Provider to provide e-services to other corporations



New digital  
certificate for  
the corporation



Authorisation of  
representatives  
to act on behalf  
of the  
corporation



Planned for public launch in end 2026

- Companies incorporated or registered under the Companies Ordinance (Cap. 622)
- Businesses (such as sole proprietorship or partnership) registered under the Business Registration Ordinance (Cap. 310)



# Key Functions of CorpID Platform

CorpID Portal & “iAM Smart”



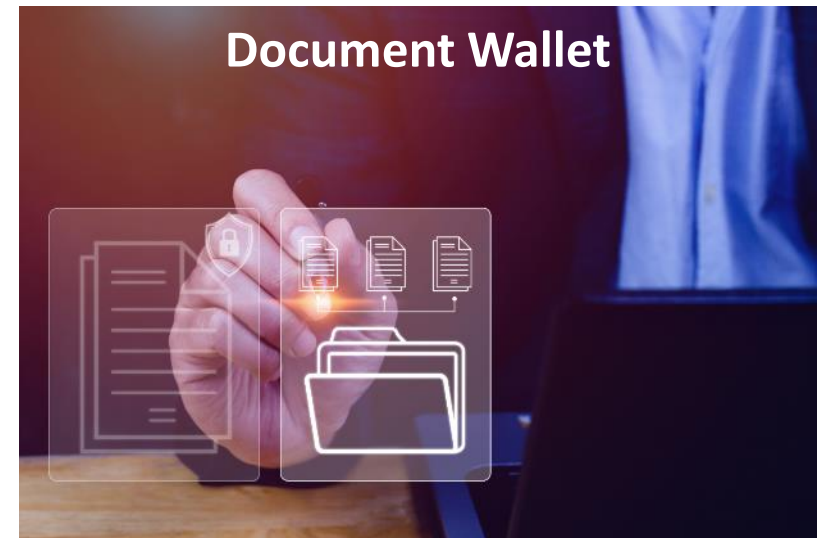
Corporate Identity Verification



Digital Signing



Document Wallet



Form Pre-filling



# Potential Use Cases of CorpID



## As a Corporate User

- Submit profit tax return
- Submit annual return to Companies Registry
- Renew business registration
- Handle MPF matters
- etc.



## As a Service Provider

- Conduct identification and verification (ID&V) for corporate customers
- Verify corporate digital signature
- Obtain consent from corporate customers to request information for various applications (e.g. corporate information and its digital licenses and certificates for processing a loan application)
- etc.

# Major Milestones



End 2026  
Launch the CorpID Platform

Mid 2025  
Award service contract

End 2025  
Launch Sandbox Programme

Mid 2028  
All corporate-related e-services  
will support the use of CorpID



使用智方便

iAM Smart

生活新體驗

Safe and Swift



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"iAM Smart" app

Thank You